

# MERIDIAN SOOLOOS DEVELOPMENT FREEZE 2019

March 2019

It is now more than ten years since Meridian acquired Sooloos and over that period we have developed and brought to market many award-winning Sooloos-enabled products.

We've always strived to deliver compelling solutions which enable Meridian Sooloos users to conveniently access and enjoy their music libraries. We have launched new products and added exciting features, including adopting MQA, integrating TIDAL, and introducing iPad, iPhone and Touch PC control options. We also know that the way customers are accessing music has changed considerably since our acquisition of Sooloos in 2008, and the proliferation of new music formats, streaming platforms and proprietary services with their own interfaces means that music lovers have more options than ever for finding and accessing the content they love.

It is within this context that we have now therefore taken the decision to freeze development of our Meridian Sooloos platform.

We will continue to support the metadata service that underpins the platform meaning that Meridian Sooloos customers will continue to enjoy the experience as they have it today however there will be no continued development of Sooloos products nor new Sooloos features added in the future.

Meridian's strategy has always been to deliver the best possible audio experience for our customers and our new product developments reflect that. Whatever you wish to listen to Meridian's goal is to make it sound better. Our forthcoming new 210 Streamer comes with Bluetooth and Wi-Fi connectivity, as well as supporting Airplay and Spotify. The 210 will also fully support Roon which is a service that many Meridian Sooloos customers are already enjoying.

With a new range of architectural loudspeakers just launched and further new product announcements planned throughout 2019, this is an exciting time for Meridian Audio and we look forward to unveiling more news soon.

In the meantime, for further information about Meridian Sooloos please refer to the new Sooloos **Frequently Asked Questions Below.**

## Meridian Sooloos Development Freeze - FAQs

**Q. Will my Sooloos system continue to work in the future?**

*A. If everything is working as expected now and no changes are made to the system, it should continue to work. Naturally, the normal limits of product reliability remain present.*

**Q. Are there likely to be any further updates to Sooloos software?**

*A. No. The software (v 2.538) which was released on 24<sup>th</sup> November 2017 was the final Sooloos update. We do not intend to release any further updates to that version.*

**Q. What changes to the system could cause issues?**

*A. It is possible that changes to third-party equipment used with a Sooloos system will have a negative effect on the operation and functionality of the system.*

**Q. What is meant by “third-party equipment” in the question above?**

*A. This includes iPads, iPhones, QNAP NAS devices, Windows PCs, Apple MACs and network routers. Changes to the hardware and/or the operating systems of these devices could cause problems.*

**Q. What is meant by “a negative effect” in the question above?**

*A. This could involve restricting or losing certain aspects of functionality, or it could completely stop the system from working at all.*

**Q. What sort of changes to third-party equipment could instigate problems?**

*A. Sooloos is designed to work with various third-party products as they operate at present. If the operating system of any of these devices is updated, compatibility with Sooloos could be lost.*

**Q. So, should I avoid applying updates to the devices used with my Sooloos system?**

*A. Yes – unless you are comfortable with the risk of the device becoming incompatible with Sooloos.*

**Q. If an update to one or more of my devices causes problems, can I simply revert back to the previous version to return things to a working state?**

*A. Not necessarily. Many types of IT equipment feature no practicable method for “undoing” updates.*